

# Job Description

## GitLab Platform Implementation Engineer

### Responsibilities:

- Utilise our GitLab runbook to assist new and existing customers with deploying the GitLab service. Support infrastructure and application teams in adopting GitLab capabilities for production infrastructure and workload delivery.
- Enhance our GitLab customer implementation runbook and best practices.
- Collaborate with GitLab Inc on product roadmap and customer experience.
- Engage with current and prospective customers to understand their needs and prioritise GitLab capabilities accordingly.
- Participate in community efforts to expand core GitLab product functionality.

### Technical Skills:

- Plan, design, configure, implement, upgrade, and optimise the GitLab DevSecOps platform for both Enterprise and SME customers.
- Deploy the GitLab DevSecOps platform on-premises and via SaaS, ensuring architectural standards, customer experience, and operational resilience.
- Integrate GitLab into the Enterprise ecosystem.
- Accelerate migration of application and infrastructure code bases and pipelines to the GitLab Platform.
- Configure GitLab to support business service deployment to cloud-hosted technologies, including Kubernetes.
- Understand web-hosted application and containerised microservice architectures on Kubernetes.
- Implement solutions meeting customer requirements, including IAM, cybersecurity, and change management.
- Design, develop, and implement GitOps-based CI/CD strategies.
- Author clear technical documentation for customers and colleagues.

## Requirements:

- Experience in implementing and managing a DevSecOps platform at Enterprise scale, ideally GitLab.
- Develop trusted relationships with IT, compliance, and business functions.
- Analyse and translate customer needs into viable implementation strategies, focusing on:
  - Ways of working, technology strategy, regulatory compliance, security, infrastructure, operations, governance, and quality assurance.
- Deep understanding of:
  - CI/CD principles and DevOps practices.
  - Application Life Cycle Management and IT Value Chain.
  - Secure Software Supply Chain frameworks (e.g., SLSA).
  - GitLab ecosystem at all tier levels.
  - CI/CD best practices for modern technology and DevOps.
  - Containerised workload development and deployment.

## Nice to Have:

- Cloud accreditation.
- ServiceNow accreditation or experience.
- Dynatrace experience.

If interested in the role, email your CV with the subject line 'CV - GitLab Platform Implementation Engineer' to Paul Ramanath: [paul.ramanath@calitii.com](mailto:paul.ramanath@calitii.com)